

Shipping Instruction

Of Rheinmetall Defence Nederland B.V.

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1.0 General shipping instructions

Please contact the forwarding agencies mentioned below for shipping.

For "free domicile" deliveries, where your company is the freight payer, this registration procedure must not be used. Of course, a transport with DHL Freight or DHL Express is permitted at your own conditions. The same applies to returns of complaint orders. Please note that the order reference (order and position number) must be passed on to the service provider and that this information must be noted on the delivery documents.

If deliveries arrive at the client with delay due to late notification, the client reserves the right to assert corresponding rights due to the delay in delivery. In case of non-compliance with these requirements, we reserve the right either not to acknowledge any costs incurred or to invoice them at our agreed freight rates.

If you have any questions, please contact your responsible purchaser.

2.0 Transportation of goods not subject to license

The following terms and conditions shall apply to shipments of goods for which Rheinmetall Defence Nederland B.V. is the freight cost recipient and which do **NOT contain any goods subject to licenses**.

2.1 Shipments up to 30 kg: DHL Express

Transports of goods weighing **up to 30 kg** that require a license must be carried out with our forwarding agency **DHL Express**.

Phone (national): +49 (0) 228 902 435-11

Phone (international): +49 (0) 228 902 435-13

If you have any questions about the initial registration with DHL Express, please contact the below hotline.

Phone: +49 (0) 228 902 435-17

Email: eSolution.support@dhl.com

Please use our following DHL Express customer numbers for shipping the goods.

DHL customer number	RDNL Ede
Netherland domestic shipments	199557804
Third country shipments*	199557792

* Rheinmetall must release international shipments from third countries. This is done in an automated verification and approval process so that no further action is required from your side.

2.2 Shipments over 30 kg: DHL Freight

Transports of **license free goods** with gross weight **exceeding 30 kg** that do not require a license must be carried out with our forwarding agency **DHL Freight**.

The contractor is obliged to make the consignments of goods available for collection **three** working days before the delivery date. Notification of collection must be made with DHL Freight by 2 p.m. **one** working day before the goods are made available.

Shipments are registered through the supplier's existing DHL Freight account.

Please direct any inquiries regarding the status of shipments exclusively in writing to:
Servicecenter.Rheinmetall@dhl.com

Excluded from transport are all shipments requiring a license, such as those subject to ITAR, weapons of war (KWKG), etc.